STIRLING®

1.7 L Designer Kettle

Model Number: RDK17SS-CA / RDK17SS-CL / RDK17SS-BB

INSTRUCTION MANUAL

Welcome

Congratulations on choosing to buy a STIRLING® product.

All products brought to you by STIRLING® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 12 month warranty. We hope you will enjoy using your purchase for many years to come.

AFTER SALES SUPPORT
☎ (AUS) 1300 112 534

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STIRLING®

1.7 L Designer Kettle

Warranty Details

REGISTERYOURPURCHASEATwww.aldi.com.au/en/about-aldi/product-registration/TOKEEPUP-TO-DATEWITHIMPORTANTPRODUCTINFORMATION

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

1
YEAR WARRANTY

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☎ ALDI 1300 112 534

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MODEL: RDK17SS-CA / RDK17SS-CL / RDK17SS-BB PRODUCT CODE: 718850 03/2025

General Safety Instructions

IMPORTANT SAFETY INSTRUCTIONS

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Keep the manual in a safe place for future reference, along with the completed warranty card, purchase receipt and carton. If applicable, pass these instructions on to the next owner of the appliance.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

Electrical Safety and Cord Handling

- **Voltage:** Before connecting the kettle to the power supply, make sure your outlet voltage and circuit frequency correspond to the voltage indicated on the appliance rating label and your outlet socket is properly earthed. If this is not the case, do not use the kettle.
- **Separate circuit:** Do not use any other appliance at the same time on the same electrical circuit as it may overload the circuit and blow the fuse or breaker.
- **Water:** To protect against fire and electric shock, do not immerse the cord, plug, power base or the kettle itself in water or other liquid. Do not expose the electrical connections to water.
- **Base:** Only use the kettle with the power base provided. Do not use the power base to power any appliance other than this kettle.
- **Keep dry:** Avoid spillage on the connector.
- **Power cord:** Do not kink, bend, squash, strain or damage the power cord and protect it from sharp edges and heat. Do not let the cord hang over the edge of a table or benchtop. Do not let it touch hot surfaces. The cord should be run in such a way that there will be no risk of anyone pulling it inadvertently.
- **No extension cord:** Do not use an extension cord with this kettle.
- **Damage:** Do not pick up or operate the appliance if the power supply cord, plug, power base or kettle housing is damaged, or after it malfunctions or has been damaged in any manner.
- **WARNING:** A damaged cord or plug must be replaced by the manufacturer or a qualified person in order to avoid a hazard. In case of damage, please contact our after sales support centre for advice.
- **RCD:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing a residual current device to lessen the risk of scalding or other injury from hot water, which may be ejected if the heating element ruptures. Contact a licensed electrician for advice.
- **Winding the cord:** If winding the power cord, avoid tight bends as this could damage the cord.

General Safety Instructions (Cont.)

Usage Conditions and Restrictions

- **Domestic use only:** This appliance is intended for private household use only. It is not intended for commercial, industrial or trade use. Do not use it outdoors.
- **Purpose:** Do not use this kettle for anything other than its intended purpose, and only use it as described in this manual. Do not use the kettle to boil anything other than water. Any other use is not recommended and may cause fire, electric shock or injury.
- **No timer:** This appliance is not intended to be operated by means of an external timer or separate remote control system.
- **Boiling empty:** Do not use the kettle without water in it to avoid damaging the heat elements. Should you accidentally allow the kettle to operate without water, the boil-dry protection will automatically switch it off. In such a case, allow the kettle to cool before filling with cold water and reusing it.
- **Accessories:** The use of accessory attachments not recommended here may result in fire, electric shock or personal injury, and will void your warranty.
- **Misuse** of the appliance may result in potential injury, risk of fire and/or electric shock. We accept no liability for any eventual damages or injury caused by misuse of the product or noncompliance with the instructions.
- **Usage restriction:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety.
- **Children and pets:** Supervise children to ensure they do not play with the kettle. Close supervision is necessary when any appliance is used by or near children. Take care when any appliance is used near pets.

Safe Usage

- **Flat surface:** When using the kettle, place it on a stable, secure, dry and level surface, out of children's reach, to prevent damage or injury from the kettle overturning.
- **CAUTION:** Do not operate the kettle on an inclined plane.
- **DO NOT operate the kettle under the following conditions:**
  – In a damp place or in areas with high humidity (such as in a bathroom)
  – On or near a hot cooktop, in a heated oven, or near an open flame
  – On a metal tray
  – In confined spaces or under overhanging furniture/structures.
- **Filling:** Lift the kettle off the power base to fill it. Never fill the kettle while it sits on its base or while it is switched on to avoid spillage on the connector. If the power base unit becomes wet, unplug it before wiping it dry.
- **WARNING:** Do not operate the kettle unless the element is fully immersed.

General Safety Instructions (Cont.)

- **Do not overfill** the kettle to avoid splattering and ejection of boiling water. Make sure the water level is between the minimum and maximum levels.
- **Spout:** Position the kettle so the spout is directed away from you.
- **Filter:** Do not operate the kettle without the filter fitted. Never leave the filter loose in the kettle, it must sit securely in place behind the spout. Never remove or refit the filter when the kettle contains hot water.
- **Before switching on**, make sure the kettle is located properly on the power base and the lid is securely closed, otherwise it may not switch off.
- **Unattended:** Do not leave the kettle unattended when the power is turned on.
- **CAUTION:** Ensure the kettle is switched off before removing it from the base. Do not move the appliance while it is switched on.
- **Disconnect:** Always unplug the kettle from the outlet when it is not in use. To disconnect, turn off the power at the outlet, then remove the plug from the wall. Grip the plug when disconnecting, do not pull the cord.
- **CAUTION! Cleaning:** Unplug the kettle and allow it to cool before cleaning and maintenance. To prevent damage to the appliance, do not use abrasive or alkaline cleaning agents when cleaning. Use a soft cloth and a mild detergent.
- **Descaling:** Rinse the inside of the kettle regularly and remove mineral deposits when necessary. Refer to page 12 for comprehensive descaling instructions.

CAUTION: HOT SURFACES!

- **Kettle surfaces:** Do not touch any part of the kettle housing when it is in use. The surfaces get hot. Only touch the handle. Do not put any part of your hand or body near the kettle when it is turned on.
- **Residual heat:** Take care when handling the kettle after use. The inside surface which conceals the heating element is subject to residual heat after use. Water can also remain hot for a considerable time after boiling and can present a scald hazard.
- **WARNING:** Position the lid so that steam is directed away from the handle. Do not remove the lid while the water is boiling; keep the lid closed during use and straight afterwards. Scalding may occur if the lid is removed while the water is heating up. Be careful when opening the lid for refilling when the kettle is hot.
- **Steam:** While water is boiling, or just after the water has finished boiling, avoid contact with the steam from the spout.
- **Hot water:** Use extreme caution when moving the kettle containing hot water. Always take care when pouring hot water. Tilt the kettle slowly and carefully without tipping it too fast.

Product Overview

Scope of Delivery

Cordless Kettle

1 Spout
2 Lid
3 Handle
4 Transparent water gauge
5 Power switch with indicator light
6 360° Rotational power base with cord storage

Documentation (not shown):

Instruction manual, Quick start guide, Warranty certificate

NOTE: Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.

Getting Started

Before First Use

- **Packaging:** This product has been packaged to protect it against transportation damage. Unpack the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event that the carton is to be disposed of, please recycle all packaging materials where possible.
  Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.
- **Cord:** Unwind the power supply cord to its full length and inspect the cord and plug for damage. Inspect all other parts of the appliance for visual damage. Do not use the appliance if anything appears to be damaged or not working properly. In case of damage, contact our after sales support centre.
- **Documentation:** Make sure you have read and understood all instructions and warnings in this manual. Refer to the Product Overview, opposite, to familiarise yourself with the product and identify all parts. Pay particular attention to the safety instructions on the previous pages.
- **Preliminary use:** Place the kettle on a stable, dry and level work surface, away from the edge. Make sure the power switch is in the OFF position (up) and the filter sits securely behind the spout.
  In order to ensure that dust and oils left from the manufacturing process and transport are removed, boil some water a few times before using the kettle.
  – Lift the kettle vertically off the power base and remove the lid: grip it by the lid knob and pull it straight up.
  – Fill the kettle with cold water. When replacing the lid, press it down firmly.
  – Replace the kettle on the power base, switch it on and boil the water, then discard the water (detailed usage instructions are provided on page 10).
  – Repeat this procedure twice before using the kettle to boil water for consumption.

Boil-Dry Protection

- Your kettle will switch off automatically if it is empty or contains too little water. Once this safety feature has been activated, unplug the kettle and let it cool (for at least 15 minutes) so the fail-safe device will reset itself. Then fill the kettle with cold water and use it as normal.
- Do not switch the kettle on unless it contains at least one cup of water. Misuse of this kind can shorten the lifespan of the kettle.

Instructions

Using The Kettle

- **Positioning the power base:** Position the base as close to a wall socket as possible. Route the power cord so that it does not overhang the work surface and cannot be caught accidentally. Shorten the cord by winding it round the cord storage area under the base and lead it out through the cord exit slot.
- **Filling:** Grip it by the lid knob and pull it straight up. Ensure the filter sits securely behind the spout. Fill the kettle with the desired amount of cold tap water. When replacing the lid, press it down firmly.
  Make sure to fill the kettle at least to the minimum level (0.5 L) but not beyond the maximum level (1.7 L). Too little water will result in the kettle turning off before the water has boiled (because of the boil-dry protection). Too much water will result in boiling water spilling out of the spout when boiling.
- **Positioning:** Before positioning the kettle on the power base, ensure the lid is securely closed and that the power switch is in the OFF position (up). Carefully position the kettle on the power base so that any steam is directed away from you, taking care not to spill any water onto the base.
  WARNING: Do not operate the kettle unless the element is fully immersed.
- **Switching on:** With dry hands, plug the power base into an appropriate wall outlet and turn on power at the outlet.
  Press the ON/OFF switch down. The indicator light in the power switch will light up and the water will start heating up. Do not open the lid during use. The kettle will automatically turn itself off when the water has boiled.
- **Pouring:** Wait until the water has completely stopped bubbling before pouring. Grip the handle and lift the kettle off the power base.
  CAUTION: Take care when pouring the water to avoid scalding from boiling water or hot steam. Do not open the lid while the water in the kettle is hot.
- **Stop heating:** To stop the heating process any time during operation, push the power switch upwards to the OFF position.
- **Re-boiling water:** To re-boil the water, allow the kettle to cool for 15–20 seconds before pressing the power switch down again.
- **After use:** The kettle may be stored on the power base but make sure the power supply is turned off when the kettle is not in use.

CAUTION!

Take care when pouring boiling water to avoid scalding. Do not open the lid while the water in the kettle is hot. If refilling after boiling water is required, pull the lid straight up and move it out of the steam as soon as it separates from the kettle.

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FAQs and Troubleshooting Guide

Problem / Question	Solution / Answer
The ON/OFF switch will not stay down when I want to boil water.	If you have just boiled water, wait for 15–20 seconds before reuse. Also ensure that the ON/OFF switch is free of obstructions. Ensure there is sufficient water in the kettle.
The kettle's power base got damaged. Can I use the kettle on a cooktop?	No, never place the kettle on a cooktop. Only use it with the supplied power base.
The filter came off. Can I use the kettle without it?	The filter ensures impurities (such as mineral deposits) do not end up in your beverage. You should therefore only use the kettle with the filter properly in place; see page 13 for instructions how to remove and reinstall it.
My kettle does not switch off automatically. Can I still use it and switch off manually?	No, if the kettle does not switch off automatically, the temperature control may be faulty. Do not use the kettle. Contact our after sales support centre for advice on examination and return or repair of the kettle. Also make sure that the switch is free of obstructions; the kettle will not turn off if the switch is constrained.
The kettle is getting noisier as the water is heating. Does that mean something is wrong?	No, all kettles make a noise while heating up water. The noise will increase as the water reaches boiling point, but will abate afterwards.
How often do I need to descale my kettle?	If you live in a hard water area, you may need to descale the kettle every few months, or if obvious scaling has taken place. In a soft water area, descaling may be required less frequently, or not at all. If a whitish deposit has accumulated on the bottom of the kettle or along the sides, or spots of what looks like rust, scaling has taken place and you need to descale the appliance – see page 12.

Moisture on the power base

When you lift the kettle off the base, you may see water droplets on the surface of the base. This is the steam used to switch the kettle off automatically, which then condenses and escapes via the vents on the underside of the kettle. Do not lift the kettle backwards, as this may allow water to pass through the steam aperture onto the control area. Should this occur, you must let the kettle dry before use.

Other Useful Information

Cleaning and Care

WARNING!

- Switch the kettle off, unplug the power base from the wall socket and let the kettle cool down completely before cleaning or descaling.
- Never immerse the kettle, cord or power base in water. All connections and sockets must be kept dry.
- To prevent damage to the kettle, do not use scouring pads, steel wool, solvents or harsh chemical or alkaline cleaning agents when cleaning, use a soft cloth and a mild detergent only.

The outside of your kettle only requires occasional wiping with a damp cloth and mild, non-abrasive household detergent, if necessary. Polish with a soft dry cloth.

Removal of Mineral Deposits (Descaling)

From time to time, you may need to clean off any mineral deposits (limescale) left by water inside your kettle to keep it operating efficiently. Scale build-up will cause the element to overheat, reducing its working life. It may also cause the safety cut-out to operate prematurely, switching the kettle off before the water boils. As the element is mounted beneath the kettle, limescale can only build up on the walls and floor of the kettle, where it can be seen and dealt with.

To Minimise Scale Build-Up:

- Empty the kettle after each use; do not let water stand in the kettle overnight.
- Use filtered instead of ordinary tap water, if scaling is problem in your area.
- Descale the kettle regularly using an appropriate proprietary brand of descaler suitable for use in kettles and follow the instructions on the packet. In areas of very hard water, descaling may be necessary as often as once a month.
- When descaling has finished, empty the kettle and rinse it out several times with fresh water, then fill with fresh water, boil, and discard the water. This should ensure no chemical residues are left in the kettle.
- Alternatively, clean the inside of the kettle with an equal part solution of household (white) vinegar and water:

  Descaling with water and vinegar:
  – Fill the kettle with 3 cups of white vinegar and the remainder with water.
  – Let this mixture stand in the kettle overnight. Do not boil.
  – Empty the solution from the kettle.
  – Remove any stains remaining by rubbing with a damp cloth.
  – Fill the kettle with fresh, clean water, let it boil and then discard the water.
  – Repeat with clean, fresh water until all traces of vinegar are removed

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Other Useful Information (Cont.)

Water filter

The scale particles that remain suspended in the water may give it a cloudy or greasy appearance, depending on the hardness of the water. The filter fitted to your kettle will prevent these parties passing into your drink. You must ensure that the filter is kept clean and clear of deposits, otherwise the performance of your kettle may be adversely affected, your drinks may contain scale particles, and the water inside the kettle may look cloudy. You should clean the filter whenever there are any noticeable deposits left on it, and especially if pouring is affected in any way.

Cleaning the filter

Clean the anti-scale filter regularly to ensure an easy flow of water.

WARNING!

Before cleaning the filter, make sure the power base is unplugged and the kettle is switched off, empty and completely cool.

- Remove the lid. The filter sits behind the spout. It cannot be removed.
- Pour running water into the kettle until it reaches the filter and pours from the spout. Rub the filter through the inside of the kettle gently with your fingers. Use a soft brush, if necessary, but be careful not to use anything that could tear or damage the filter.
- In hard water areas, descale the filter regularly to avoid damaging the pouring performance of your kettle. Fill the kettle with enough descaling solution (see page 12) to cover the filter. Soak. Thoroughly rinse the inside of the kettle and the filter, then rub off any residues gently with your fingers. Rinse the filter again.

Storage

Before storing the appliance, make sure it is dry and unplugged. The power cord may be wound around the cord storage underneath the power base. Store the kettle in the original carton, which will protect it from dust, in a clean and dry place, out of children's reach.

Service, repair and spare parts

Do not attempt to repair, disassemble or modify the kettle or power base. The unit contains no user-serviceable parts inside. If you have any problems with the kettle, contact our after sales support centre for advice on repair or replacement.
Our after sales support centre stocks spare filters for the kettle. To purchase a filter, call the centre on 1300 112 534 or contact web support at tempo.org/support.

Other Useful Information (Cont.)

Technical Specifications

Capacity	1.7 L
Rating	1850-2200 W, 220-240 V~, 50-60 Hz
Power Base	360º Rotational power base for cordless operation
Heating Element	Concealed
Safety Features	Boil-Dry Protection Overheating Protection Automatic Switch-Off
Weight (approx.)	1.02 kg
Dimensions (approx.)	(W) 241 x(D)159 x (H) 275 mm

Compliance

This appliance has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.15.

The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.

Responsible Disposal

Packaging materials are recyclable. Please dispose of them responsibly for recycling.
At the end of its working life, do not throw this appliance out with your household waste. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling.
Contact your local authorities for advice on recycling facilities in your area. Or find recycling scheme services listed on Planet Ark's website at www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

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Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 112 534 or write to us at:

Tempo (Aust) Pty Ltd (ABN 70 106 100 252)
PO BOX 6097, North Sydney 2059, NSW Australia

Web Support: tempo.org/support

Tempo Help Desk: 1300 112 534 (Aust)
(Operating Hours: Mon–Sat 09:00 am to 06:00 pm AEST)

1 YEAR WARRANTY

Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on 1300 112 534 for advice.

ALDI guarantees that our exclusive brand products are developed to ourstringent quality specifications. If you are not entirely satisfied with thisproduct, please return it to your nearest ALDI store within 60 days from thedate of purchase for a full refund or replacement, or take advantage of ourafter sales support by calling the supplier's Customer Service Hotline

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For an electronic copy of this manual, go to www.stirlingappliances.com.au and download a copy, or contact our after sales support centre.

Instruction Manual Revision Index

Version No	Issue Date	Description
V1.0	06 November 2024	Original release