Portable Air Conditioner

Model Number A007B-12C

INSTRUCTION MANUAL
Welcome

Congratulations on choosing to buy a STIRLING® product.
All products brought to you by STIRLING® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 3 Year Warranty. We hope you will enjoy using your purchase for many years to come.
Contents

02  Welcome
04  Warranty Details
05  General Safety Instructions
09  Product Overview
11  Getting Started
12  Installation
14  Features
16  Instructions
18  FAQs & Troubleshooting Guide
19  Other Useful Information
23  Repair and Refurbished Goods or Parts Notice
STIRLING®

Portable Air Conditioner

Warranty Details

The product is guaranteed to be free from defects in workmanship and parts for a period of 36 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
General Safety Instructions

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Make sure you understand all instructions and warnings. Keep the manual in a safe place for future reference, along with the completed warranty certificate, your purchase receipt and the original packaging. If you sell or transfer ownership of this product, pass on these instructions to the new owner.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

Electrical safety and cord handling

- **Electrical connection**: The unit comes with a plug ready for connection to your mains power outlet.
- **Voltage**: Before turning on the air conditioner, ensure the electrical voltage and circuit frequency correspond to those indicated on the appliance.
- **Socket**: Ensure your electrical outlet is properly installed and earthed and complies with your local electrical safety requirements.
- **Moisture**: To reduce the risk of electrocution, never operate the appliance with wet hands; never submerge it in water or spill liquids into it. Do not use it in a bathroom or laundry, or where it can be splashed with water.
- **Power supply cord**: Do not kink or damage the cord. Do not pull the cord or place it near a heat source. Always unwind the cord completely to avoid overheating. Run the cord in such a way so that no one will trip over it.
- **Extension cord/adaptor**: Do not use this appliance with an extension cord or power adaptor.
- **Damaged cord**: If the supply cord is damaged, do not use the appliance. A damaged power supply cord must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard. Contact our after sales support centre.
- **WARNING**: Do not use when damaged! In case of damage, switch off the appliance, unplug it and contact our after sales support centre. Do not pick up or operate a damaged appliance, or after it malfunctions or has been dropped or damaged in any manner.
- **Switching on/off**: Do not use the mains plug to start and stop the unit; always use the POWER button to start and stop the unit.
- **Disconnect**: Turn off the unit first and then unplug it when it is not in use and before maintenance or cleaning, but do not unplug it when it is in operation, as this could create a spark and cause a fire. Grip by the plug, do not pull by the cord when disconnecting.
General Safety Instructions (Cont.)

- **RCD:** The installation of a residual current device (safety switch) is recommended to provide additional safety protection when using electrical appliances. It is advisable that a safety switch with a rated residual operating current not exceeding 30mA be installed in the electrical circuit supplying the appliance. See your electrician for professional advice.

**Usage conditions and restrictions**

- **Intended use:** This appliance is intended for air conditioning domestic environments. It is not suitable for commercial, industrial or trade use. Do not use it for any other purpose (such as drying clothes, cooling food, etc.), and only use it as described in this manual.

- **Common sense:** These instructions are not intended to cover every possible condition and situation. As with any electrical appliance, common sense and caution are therefore always recommended when installing, operating and maintaining the unit.

- **No outdoor use:** Do not use the unit outdoors. It is for indoor use only.

- **Usage restriction:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

- **No external timer:** This appliance is not intended to be used with an external timer or a separate remote control system.

- **WARNING: Do not cover!** Do not cover the air conditioner or obstruct any air inlet or outlet grilles. Obstructing these openings causes a fire hazard, reduces the operating efficiency and may lead to malfunction or damage.

- **Air outlets:** Do not insert any objects, or your fingers, into the air outlet, and make sure to warn children of the dangers.

- **Children:** Supervise children to ensure they do not play with the appliance. Close supervision is necessary when any appliance is used by or near children. Cleaning and user maintenance shall not be made by children without supervision.

- **Unattended:** Do not leave the appliance unattended when in use.

- **Attachments:** The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock or injury.

- **Startup settings:** Set the unit to maximum cooling and high speed ventilation for the initial startup, then adjust the unit down to a more comfortable setting as required.

- **Airflow:** Do not direct the airflow onto plants or animals, as long and direct exposure to cold air from the air conditioner could adversely affect them.
General Safety Instructions (Cont.)

• **Cold air exposure:** Never remain directly exposed to the flow of cold air for a long time, as direct and prolonged exposure to cold air from the air conditioner could be dangerous for your health. Take particular care in rooms where there are children, old, or sick people.

• **Moving the appliance:** When moving the air conditioner, always turn it off first and disconnect the power supply, and move it slowly. Keep the unit upward during transport and storage.

Cleaning and maintenance

• **Disconnect:** Make sure the appliance is disconnected from the power supply when it will not be used for a long time and before carrying out any cleaning or maintenance.

• **Air filter:** Keep the air filter clean. Do not use the unit without the air filter fitted. Using it without air filter could cause an excessive accumulation of dust or waste on the inner parts of the device with possible subsequent failures.

• **Service and repair:** The air conditioner has no user-serviceable parts contained inside. Do not attempt to disassemble, modify or conduct repairs on this unit. It has been built in accordance with relevant safety and performance standards. An electrical specialist must carry out all repairs. Contact our after sales support centre for advice on service.

Installation

• **Proper installation:** Install the appliance according to the instructions in this manual (on pages 12–13) and national wiring regulations. Improper installation may result in the risk of fire, electric shock and/or injury.

• **WARNING: Electric shock hazard!** Before installation or servicing, ensure the unit is switched off and disconnected from the power outlet to prevent possible injury.

• **The location:** When deciding on an installation place, keep in mind that the area must be flat, the air outlets must not be covered up, and there must be a properly earthed 220–240V~ 50Hz power outlet nearby.

• **Do NOT install/use the appliance in the following areas:**
  – outdoors or where water is likely to splash
  – near a bath, shower or swimming pool
  – in an area where oil is likely to splash
  – near a hot gas or electric burner, or sources of fire
  – near sources of heat, or exposed to direct sunlight
  – in an area where furniture or other objects can obstruct the airflow
  – in the presence of flammable substances or vapour such as alcohol, insecticides, petrol, etc.
  – at a dry cleaner’s premises.
General Safety Instructions (Cont.)

- **Clearances:** There must be a clearance of at least 30cm between the appliance and any walls, furniture, curtains or any other obstacles (refer to Fig. 1, below). Maintaining this minimum 30cm clearance is essential; failure to keep that distance can result in the unit malfunctioning or causing injury.

- **Window application:** The air exhaust can be installed in a vertical or horizontal sliding window (refer to Fig. 2, below).

- **Air exhaust installation** instructions follow in the “Installation” section. Keep the length of the air exhaust hose to the minimum length necessary during operation.

- **Upright position:** Place the unit on a flat surface to reduce the risk of it tipping over. Do not tilt the unit, always keep it upright during installation and use.

- **Permissible excessive operating pressure:** Discharge 3.8MPa, Suction 1.2MPa

- **Maximum allowable pressure:** Discharge 5.0MPa, Suction 1.5MPa

- **Liability:** We accept no responsibility for any eventual damages caused by improper installation, faulty use or failure to follow the instructions in this manual.
Product Overview

Scope of delivery

A Portable air conditioner

1 Control panel
2 Air outlet grille
3 Louvres
4 Front cover
5 Castor wheels
6 Power cord outlet
7 Side filter with pull-out handle (behind the air inlet grille)
8 Rear cover
9 Exhaust outlet grille
10 Air inlet
11 Condensation water drainage outlet and plug
Product Overview (Cont.)

B Accessory parts

12 Remote control
   2x AAA-size batteries (not pictured, packed separately)
13 Flexible air exhaust hose
14 Rectangular exhaust hose connector (air conditioner end)
15 Round exhaust hose connector (window end)
16 Adjustable window slider (67.5cm to 123cm)

C Documentation (not pictured)
   Instruction manual
   Warranty certificate

NOTE: Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.
Getting Started

Before you start

• **Unpacking:** This product has been packaged to protect it against transportation damage. Unpack the appliance and keep the original packaging materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event that the packaging is to be disposed of, please recycle it where possible.

• **Safe packaging disposal:** Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are kept out of their reach and disposed of safely.

• **Inspection:** Unwind the cord fully and inspect it for damage. Do not use if any part is damaged. In case of damage, contact our after sales support line for advice.

• **Documentation:** Read the manual to familiarise yourself with all parts and operating principles. Pay particular attention to the safety instructions on the previous pages.

**Electric shock hazard!**
Before installation or servicing, ensure the unit is switched off and disconnected from the power outlet to prevent possible injury.
Installation

Installing the exhaust hose

- Fit the rectangular exhaust hose connector (air conditioner end) to the exhaust outlet grille at the back of the air conditioner (Fig. 3).
- Insert one end of the flexible exhaust hose into the opening and twist to fix it in place (Fig. 4).
- Extend the flexible hose. Then insert the other end of the hose into the round exhaust hose connector and twist to fix in place (Fig. 5).
- **For temporary installation** (in fan mode only), lead the hose connector (window end) out of an open window (Fig. 6).

**NOTE:** Ambient air will still be able to enter the room this way.

**To cool the room effectively, the window kit must be properly installed.**

---

**IMPORTANT!**
Keep the length of the air exhaust hose to the minimum length necessary during operation.
Installation (Cont.)

Installing the window kit
Your window kit has been designed to fit most standard horizontal and vertical window applications, but for certain types of windows it may be necessary for you to improvise/modify some aspects of the installation procedure.

Horizontally opening window (Fig. 7)
• Adjust the window slider to the length of a horizontally opening window.
• Fit the slider to the bottom of the window sill, then close the window.
• Fit the exhaust hose connector (window end) through the opening to the outside.

Vertically opening window (Fig. 8)
• Adjust the window slider to the height of a vertically opening window.
• Fit the slider to the side of the window, then close the window.
• Fit the exhaust hose connector (window end) through the opening to the outside.
Features

Control panel

1. WF: Water full indicator
2. HIGH: High fan speed indicator
3. LOW: Low fan speed indicator
4. TIMER: Timer indicator
5. LED display screen
6. COOL: Cooling mode indicator
7. DEHUM: Dehumidifying mode indicator
8. FAN: Fan mode indicator
9. POWER: Press to turn the unit on or off.
10. TEMP + ▲ / - ▼: Press to set the desired room temperature. With each press, the temperature setting will be increased or decreased by 1°C. These buttons can also be used to set the timer, in hours.
11. Signal receiver: Aim the remote control at this sensor.
12. MODE: Press repeatedly to select the desired mode of operation (cooling, dehumidifying or fan).
13. SPEED: Press to choose high or low fan speed.
14. TIMER: Press to set the time period (in hours) for automatic switch-on/switch-off.
Features (Cont.)

Remote control

1 SPEED: Press to choose high or low fan speed.

2 TEMP + ▲ / - ▼: Press to set the desired room temperature. With each press, the temperature setting will be increased or decreased by 1°C. When used to set the timer, each press will increase/decrease the time by one hour (up to a maximum of 24).

3 MODE: Press repeatedly to select the desired mode of operation (cooling, dehumidifying or fan).

4 TIMER: Press to set the time period (in hours) for automatic switch-on/switch-off, or to delete the timer setting.

5 POWER: Press the power button to turn the unit on or off.

6 Battery compartment (at the back, not visible here)
Instructions

Using the portable air conditioner

• Before switching the unit on for the first time, make sure you have properly installed the exhaust hose and window kit and inserted two AAA size batteries into the remote control.

• Plug the portable air conditioner into a properly earthed 220–240V~ 50Hz mains socket and switch on power to the outlet.

  NOTE: Do not connect it to a multiple socket outlet that is also being used for other electrical appliances. Do not connect it to an extension cord.

• Press the POWER button and the unit will start operation.

IMPORTANT INFORMATION

• Room size: It is important to use the right size air conditioner in the room you want to cool. (This appliance is suitable for cooling rooms of up to 23m² size.)

• Exhaust hose: This MUST BE CONNECTED and hot air expelled to the outside for the appliance to work properly. Keep the hose as short as possible.

• Noise: As the compressor is inside the room, a portable air conditioner makes more noise than a split system, where the compressor is outside.

• For best cooling efficiency, keep blinds and curtains closed during the sunniest part of the day. Close off any fireplace damper, floor and/or wall register so cool air does not escape through the chimney or duct work.

• Switching on/off: After switching on, allow 30 seconds for cool air to flow through the louvres. Avoid starting the air conditioner soon after switching off, and avoid switching it off immediately after switching on. Allow at least 3 minutes in between switching the unit on and then off, or vice versa.

• Moving the appliance: Take care when moving the appliance as condensation water may spill out. Ensure the drip tray is empty before moving it.

Cooling mode

• Press the MODE button until the cooling mode indicator illuminates.

• Press the TEMP- (▼) or TEMP+ (▲) button repeatedly to set the desired room temperature between 16°C and 31°C.

• Press the SPEED button to select the fan speed: high or low.

  NOTE: For best cooling efficiency, make sure that:
  
  * Curtains/blinds are closed if your room is directly exposed to the sun.
  * The air conditioner is located away from any heat source.
Instructions (Cont.)

Dehumidifying mode

**IMPORTANT!**
For best efficiency in dehumidifying mode, make sure that windows and doors are kept closed.

- Press the MODE button until the dehumidifying mode indicator illuminates.
- The unit will automatically set the fan motor to low speed and maintain the room temperature at 2°C lower than the current room temperature (within the 16°C to 31°C range).

Fan mode

- Press the MODE button until the fan mode indicator illuminates.
- Press the SPEED button to select the fan speed.

Timer operation

The air conditioner has a 24 hour timer, which you can set to start the unit at a later time, or to switch off the unit automatically.

**On-Timer setting**

- With the unit switched off (but power supplied), press the TIMER button once to activate the timer: the timer indicator will illuminate and “01” will be flashing on the display screen. To set the timer to 1 hour, press the TIMER button again. The unit will start operating in 1 hour.
- To set the timer to 2 or more hours, press the TEMP- (▼) or TEMP+ (▲) button repeatedly to set the number of hours after which you want the unit to start operation.
- Press the TIMER button again to confirm the set time. The unit will display the number of hours after which it will start operating.
- To cancel the set time, press the TIMER button a third time.

**Off-Timer setting**

Use the same procedure as above, but while the unit is switched on, to set an auto-off time.

Airflow adjustment

Move the louvres slightly up or down to adjust the airflow in these directions.
# FAQs & Troubleshooting Guide

If you experience problems with your portable air conditioner, or it appears not to be operating correctly, check the information below for solutions to common problems. If none of the solutions offered help you solve your problem, please contact our after sales support centre for advice. **Do not attempt to repair the appliance yourself!**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit does not start when pressing the POWER button.</td>
<td>The water full (WF) indicator blinks, indicating that the drain tray is full.</td>
<td>Drain the condensation water.</td>
</tr>
<tr>
<td></td>
<td>The room temperature is lower than the set temperature.</td>
<td>Reset the temperature.</td>
</tr>
<tr>
<td>Low cooling performance.</td>
<td>Doors or windows to the room are open.</td>
<td>Make sure all windows and doors to the room are closed.</td>
</tr>
<tr>
<td></td>
<td>There are heat sources inside the room.</td>
<td>Remove or switch off any heat sources.</td>
</tr>
<tr>
<td></td>
<td>The exhaust air hose is not connected and vented to the outside, or it is blocked.</td>
<td>Connect or clean the exhaust air hose and ensure it is properly vented to the outside.</td>
</tr>
<tr>
<td></td>
<td>The temperature setting is too high.</td>
<td>Reset the temperature.</td>
</tr>
<tr>
<td></td>
<td>The air inlet is blocked.</td>
<td>Clean the air inlet and/or remove obstructions.</td>
</tr>
<tr>
<td>Noisy</td>
<td>The ground is not level or not flat enough.</td>
<td>Make sure to place the unit on a flat, level ground.</td>
</tr>
<tr>
<td></td>
<td>The sound comes from the refrigerant flowing inside the air conditioner.</td>
<td>This is normal and no cause for concern.</td>
</tr>
<tr>
<td>E0 Code</td>
<td>The room temperature sensor failed.</td>
<td>Call for service to replace the room temperature sensor (the unit can also work without replacement).</td>
</tr>
<tr>
<td>E2 Code</td>
<td>Water full.</td>
<td>Drain the water manually out of the drain tray.</td>
</tr>
</tbody>
</table>
Other Useful Information

Care and cleaning

**Electric shock hazard!**
Before cleaning and servicing, ensure the unit is switched off and disconnected from the power outlet to prevent possible injury.

Condensation water drainage
Condensation water that forms during cooling will drip into an in-built drain tray and will be evaporated automatically.

If too much condensation water accumulates that cannot be evaporated automatically, or if the water pump is damaged, the Water Full (WF) indicator will illuminate and you will have to drain the water manually via the drain outlet at the rear of the unit in order for the air conditioner to continue cooling. See “Before storage”, page 20, for manual drainage instructions.

Cleaning the air conditioner
If the housing surface needs cleaning, wipe it with a damp cloth, then dry with a soft, dry cloth.

**CAUTION!**
Do not wash the unit directly. Do not use benzene or other solvents or alcohol-based cleaning agents on any surface. Using harsh cleansers will scratch or damage the surface, or may lead to deformation of the housing.

Cleaning the air filter
This portable air conditioner has an air intake filter at the side of the unit, which should be cleaned regularly every fortnight to ensure efficient operation. If the air filter is clogged up with dust, the airflow volume will be reduced.

- To remove the filter, grasp it by the protruding handle and gently pull it out from behind the grille at the side of the appliance (Fig. 9).
- Wash the filter with a mild detergent in warm water (max. 40°C). Rinse the filter thoroughly and let it dry completely in the shade.
- Reinstall the dry filter into its designated space before reuse.
Before storage
At the end of the summer season, follow the simple steps below before storing the appliance.

- Unplug the appliance from the power supply.
- Place a pan under the water drainage outlet and remove the plug (Fig. 10).
- Alternatively, connect a drain hose (not supplied) to the outlet and lead the hose to the outside or into a water collection container.
- Any condensation water that has accumulated will drain out.
- Reconnect the unit to the power supply and operate it in fan mode for a few hours to let the drainage pipe dry. Then switch off the unit and disconnect the plug from the power supply.
- Disconnect the drain hose (if installed) and keep the hose and plug with the portable air conditioner during storage.
- Store the appliance in the original packaging, or cover it with some material or a plastic bag for dust protection. Keep the appliance in a dry, cool place, out of children’s reach.

Fig. 10
Other Useful Information (Cont.)

Battery replacement
The remote control is powered by two AAA size batteries, supplied separately. To install them, or to replace them when required, proceed as follows:

• Open the cover to the battery compartment at the back of the remote control.
• Insert two AAA batteries, making sure to match the polarity markings (+/-) on the batteries with those inside the compartment.
• Close the battery compartment.

**CAUTION:** Only use fresh batteries of the required size and type. Do not mix old and new, or different types of batteries.

Battery precautions

• To prevent a risk of explosion, normal batteries must not be charged, heated or disposed of by burning. Never throw batteries into a fire or subject them to high temperatures. Do not open the batteries or short-circuit them.
• If battery acid has leaked, avoid contact with skin, eyes and mucous membranes to prevent injury. In the event of contact with the acid, rinse the affected areas immediately with plenty of clean water and contact a doctor at once.

Service and repair

If you look after your portable air conditioner it should give you years of good service. Should you experience problems with the appliance that you cannot solve yourself using the advice given in this manual, then please contact our after sales support centre for advice. **Do not attempt to open the appliance!**

Spare parts

Our after sales support centre stocks the spare parts listed below for the portable air conditioner. To purchase a part, call the centre on 1300 886 649 or email us at info@tempo.org

<table>
<thead>
<tr>
<th>Air filter</th>
<th>Fan motor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compressor capacitor</td>
<td>Levelling foot</td>
</tr>
<tr>
<td>Control panel/main PCB</td>
<td>Magnetic switch</td>
</tr>
<tr>
<td>Display PCB</td>
<td>Motor</td>
</tr>
<tr>
<td>Drain tray</td>
<td>Motor capacitor</td>
</tr>
<tr>
<td>Dust screen</td>
<td>Power PCB</td>
</tr>
<tr>
<td>Exhaust adaptor</td>
<td>Remote control</td>
</tr>
<tr>
<td>Exhaust hose</td>
<td>Transformer</td>
</tr>
<tr>
<td>Exhaust hose connector</td>
<td>Window kit</td>
</tr>
<tr>
<td>Fan blade</td>
<td></td>
</tr>
</tbody>
</table>
Other Useful Information (Cont.)

Technical specifications

<table>
<thead>
<tr>
<th>SPECIFICATIONS</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooling Capacity</td>
<td>3.4kW</td>
<td>12000BTU/h</td>
</tr>
<tr>
<td>Rated Voltage</td>
<td>220-240V~</td>
<td></td>
</tr>
<tr>
<td>Rated Frequency</td>
<td>50Hz</td>
<td></td>
</tr>
<tr>
<td>Rated Current</td>
<td>Cooling: 6.0A</td>
<td></td>
</tr>
<tr>
<td>Rated Input</td>
<td>Cooling: 1340W</td>
<td></td>
</tr>
<tr>
<td>Refrigerant</td>
<td>R410A / 290g</td>
<td></td>
</tr>
<tr>
<td>Permissible Excessive Operating Pressure</td>
<td>Discharge 3.8MPa</td>
<td>Suction 1.2MPa</td>
</tr>
<tr>
<td>Max Allowable Pressure</td>
<td>Discharge 5.0MPa</td>
<td>Suction 1.5MPa</td>
</tr>
<tr>
<td>Weight</td>
<td>18.5kg (approx.)</td>
<td></td>
</tr>
<tr>
<td>Ingress Protection</td>
<td>IP20</td>
<td></td>
</tr>
<tr>
<td>Cooling Area</td>
<td>18–23m²</td>
<td></td>
</tr>
<tr>
<td>Dimensions (mm)</td>
<td>680(H) x 330(L) x 285(D)</td>
<td></td>
</tr>
</tbody>
</table>

Compliance
This appliance has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.40.

The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.

Responsible disposal
At the end of its working life, do not throw this appliance out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling and recovery of the refrigerant. Contact your local authorities for advice on recycling facilities in your area.
Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

**Please be assured though, refurbished parts or replacements are only used where they meet ALDI’s stringent quality specifications.**

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 886 649 or write to us at:

Tempo (Aust) Pty Ltd ABN 70 106 100 252
PO BOX 6056 Frenchs Forest, Sydney, Australia NSW 2086
Telephone: 1300 886 649 (Aust) - Fax: (02) 9975 2688
Tempo Help Desk: 1300 886 649 (Aust)
(Operating Hours: Mon-Sat 09:00am to 06:00pm AEST)
Email: info@tempo.org
Warranty returns
Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?
If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on 1300 886 649.

For an electronic copy of this manual, go to www.stirlingappliances.com.au and download a copy, or contact our after sales support centre.

Instruction Manual Revision Index

<table>
<thead>
<tr>
<th>Version No</th>
<th>Issue Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>V1.0</td>
<td>29 May 2018</td>
<td>Original release</td>
</tr>
<tr>
<td>V2.0</td>
<td>31 May 2019</td>
<td>2019 release</td>
</tr>
<tr>
<td>V2.1</td>
<td>25 June 2019</td>
<td>Minor update, page 22</td>
</tr>
</tbody>
</table>